



AER Slideshow Warfighters returning home video





Welcome





5 March 2013

LTC Jason C Mackay Garrison Commander

Mission: USAG Picatinny Arsenal provides effective and efficient installation capabilities and services that support the Joint Center of Excellence for Armaments and Munitions enabling continued firepower dominance by the United States Military and sustaining a community in which Service Members, Families, and Civilians will thrive.

Vision: Picatinny Arsenal, recognized within IMCOM as the Army's Home in Northern New Jersey and a Team of professionals, provides consistent, quality services and infrastructure that are force multipliers in supported organization mission accomplishment and materially enhance Service Member, Family, and Civilian well-being and readiness.

The Army's Home in Northern New Jersey





Agenda

- I. Welcome
- II. AAA & DAIG Assessment, CYSS Programs
- III. Lessons Learned, Hurricane Sandy
- IV. Balfour Beatty Updates
- V. Utility Brief
- VI. Operating a Private Business in Government Quarters
- VII. AER Campaign
- VIII. Sexual Assault Awareness Month
- IX. Q&As from Nov12 Town Hall
- X. Calendar of Events
- XI. ICE Comments
- XII.Open Q&A





AAA & DAIG Assessment of CYSS - Background

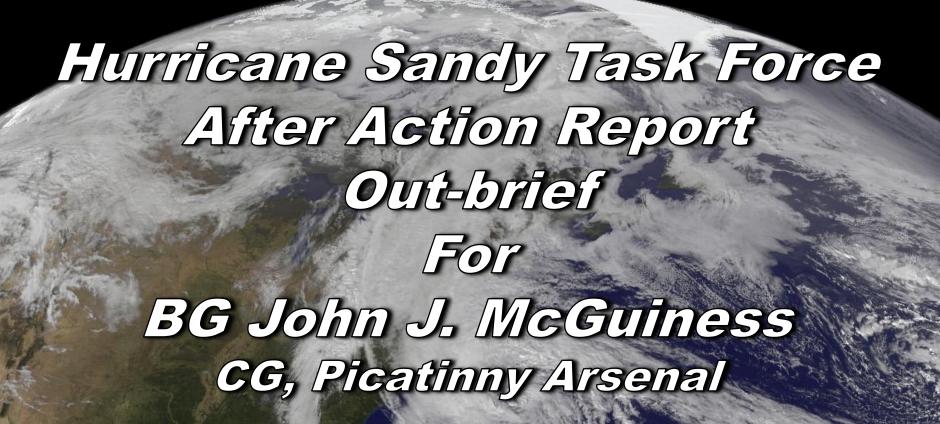
- 17 Dec 12 Army announced the start of an investigation of personnel procedures at the Army's Child Development Centers (CDC)
 - 1 of 2 CDCs at Joint Base Myer-Henderson Hall (JBM-HH) found information in the background checks of some employees that raised concerns about their suitability for employment in a childcare environment. Discovered during local investigation of an Oct 12 incident
 - Not all the affected employees were directly responsible for child care.
 - Entire Management Team was removed.
- 17 Dec 12 IMCOM OPORD 13-058 w/13 FRAGOs
 - Installation audits of state and national background checks of all Appropriated Fund (AF), Non-Appropriated Fund (NAF), Volunteer, and Contractor personnel by 28 Dec 12
 - Reporting every 12 hrs between 17-28DEC, including Christmas Day until complete
 - Audit/Verification focused on CDCs, then CYSS, then Chapel Activities
 - CDC related CCIR for IMCOM Commander widely expanded
- Jan 13 Personnel Review Board (PRB) centralized at the ASA for M&RA
- 18 Jan 13 AAA inspection/results
- 31 Jan 13 DAIG inspection/results
- Feb 13 Modified Mental Health Checks, close coordination with MEDCOM
- NLT 15 Mar 13 30 hrs of refresher training IOT implement initial lessons learned and changes to policy and procedures Army wide.





AAA & DAIG Assessment of CYSS Feedback

- AAA attested to the accuracy of 28 Dec 12 reporting
 - Over 280 data points successfully validated
 - Evidence of PRB program in place
 - No significant shortfalls noted
- Feedback from DAIG Inspection
 - Overall: CYSS operations appear to be sound.
 - Professional staff.
 - Well kept facilities.
 - Current local SOPs.
 - Up to date mandatory training.
 - Customer service surveys were generally positive.
 - Despite the lack of regulatory guidance, directorates are performing the mission to the best of their abilities
- Army level assessment from AAA and DAIG is still ongoing
- Picatinny was assessed in the first round of AAA and DAIG visits



COL Steven F. Cummings
Garrison Chief of Staff/PM CCS

BACKGROUND

On the evening of 29 October 2012, Hurricane Sandy struck the East Coast of the New York/New Jersey and its shoreline and metropolitan areas causing widespread damage.

Power outages and fuel shortages were endemic and long lasting, impacting the bulk of Picatinny Arsenal and it's workforce.

The week following the storm, Picatinny Arsenal was forced to close for three and one half days.

Hurricane Sandy considered worse storm in more than 100 years for the State of NJ.

Although operational since May of 2008, Hurricane Sandy was the first time the Emergency Operations Center (EOC) was utilized for a full scale, installation-wide emergency.

CHRONOLOGY

Fri, 26 Oct 12 – Garrison issues email to all of Picatinny providing guidance for hurricane response and how to get information about the operational status of the installation.

Sun, 28 OCT 12 – CG convenes meeting of Picatinny Key leaders to discuss potential impacts of Hurricane Sandy. Group recommends to CG to close Picatinny on 29 and 30 October. CG directs that the installation be closed on 29 and 30 OCT 12

Mon, 29 OCT 12 – CG visits key locations on post including dam at Lake Picatinny, entry gates, and MWR lodging facilities. Directs that the Picatinny Emergency Operations Center (EOC) be opened and manned. ASAALT requests accountability for personnel assigned to Picatinny Arsenal.

Tue, 30 OCT 12 - Decision made to have Building Managers report at 0830 hrs. Building managers were called in to conduct infrastructure damage assessment to help Senior Leadership develop response priorities for the installation. The workforce was to report at 1200 hrs on 31 OCT 12. Message received via E-notify at 1915 hrs.

Wed, 31 OCT 12 – Decision made to close the installation on 1 NOV 12 at 1545 hrs, communicated verbally at EOC meeting by CG and communicated via chains of command due to degraded communication systems.

Thur, 1 NOV 12 – Decision made to open the installation on 2 NOV 12 Information posted to the Picatinny website and communicated via chains of command at 1600 hrs.

Fri, 2 NOV 12 – Installation opened. Several buildings without power. Liberal leave and telework remain in effect. EOC stands down.

TASK FORCE

BG John J. McGuiness requested an assessment of the arsenal's response to Hurricane Sandy and it's aftermath. COL Steven F. Cummings was assigned to lead this assessment and task force. Twenty four Picatinny Arsenal employees attended the meetings.

COL Steve Cummings	Garrison Chief of Staff/PM CCS	Jodi Dolivo	PM Soldier Weapons
Kevin Wong	PEO AMMO	Steven Dougherty	PM Soldier Weapons
LTC Jason Mackay	Garrison Commander	Johnny Figueroa	ARDEC Ops Center
Stephen Toth	PM CCS	Robin Gullifer	PM CCS
Frank Altamura	PM CCS	Chris Grassano	PEO Ammo
Silvia Berglund	FMWR	MAJ Michael Lind	APM-GPM2S
Maj. Charles Benbow	Co G 2d Bn 25th Marines	Ernesto Martinez	NEC
Neal Carroll	ARDEC	Mike McGauley	ARDEC Ops Center
John Costea	Garrison	Frank Misurelli	PAO
Craig Cugini	DPTMS	MAJ Mathew Sampson	WSEC
John Curran	OEDCA	Al Stanbury	ESIC-SED
Gulia Dale	Human Resources	John Costea	USAG

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TASK FORCE

(continued)

An additional 16 employees gathered or contributed inputs and answers for the Task Force:

Brian Alexander	ARDEC	Marc Krauss	USMC Liaison Office
Andrea Bain	ARDEC	John Norray	Benet Labs
Peter Burke	PEO Ammo	Melinda Puccio	PM CCS
Neal Carrol	ARDEC	Alicia Schizas	ARDEC
Linda Ganguzza	PM CCS	Denise Scott	ARDEC
Anthony Hawthorne	PM MAS	Richard Wagner	METC
Bruce Kemens	ARDEC	Theodore Waxmonsky	ARDEC
Arnold Klein	ARDEC	Gerald Williams	ARDEC Legal
Karen Davis	PEO Ammo	Denise Scott	ARDEC Legal

MEETINGS

Meetings of the Hurricane Sandy Task Force were conducted on:

19 November 2012

5 December 2012

17 January 2013

INPUTS

On 4 November 2012, BG McGuiness announced the formation of the Hurricane Sandy Task Force and solicited the Picatinny workforce to forward their questions, suggestions and concerns regarding the manner in which the arsenal responded to the effects of Hurricane Sandy and more importantly, to the needs of personnel impacted by the storm.

A total of 59 inputs were forwarded to the task force from team members across Picatinny.

None were rejected regardless of redundancy, impracticality or cost.

All inputs were given due consideration and were duly addressed and answered.

METHODOLOGY

- 59 inputs were consolidated and presented to the meeting attendees for review and discussion.
- Action officers were assigned to individual items for investigation.
- Action officers reported back on the implementation of these items or the reason why it could not be pursued.
- 59 inputs and responses were collected into a written report that addresses each and every item submitted.
- Upon approval, this report will be disseminated to the entire Picatinny community.

QUESTIONS, SUGGESTIONS and CONCERNS

- Of the 59 responses, 40 (69%) could be roughly categorized as dealing with "Communications."
- 5 out of 59 (8%) were related to "Transportation."
- 13 out of 59 (23%) dealt with "Quality of Life" issues.

None of these categories are hard and fast as there is considerable overlap of effect with regard to conditions such as "power outages" which impact both communications and quality of life or "gas shortage" which can affect transportation, quality of life and even communications.

COMMUNICATIONS

- More or better options for "getting the word out."
 - Not all personnel were aware of alternative outlets such as Facebook and Twitter.
- Clearer, more consistent messaging throughout (phone, text e-mail, etc.)
 - Different/inconsistent information was conveyed through different media.
- Multiple 100% accountability drills:
 - Drained cell phones.
 - Wasteful intrusion that took up resources better directed to the individuals more immediate needs.

Base closure status and accountability



TRANSPORTATION

- Sell gas from Picatinny stations.
- Don't require personnel to report for partial days if the arsenal is not fully functional.
- Provide transport on post e.g. golf carts.
- How to better manage traffic/entry gates during delayed openings.

Gasoline availability became center of gravity for Hurricane Sandy



QUALITY OF LIFE

Most of the Picatinny workforce were subjected to prolonged power outages at their homes that made life extremely uncomfortable. Items raised in this regard included:

- Opening Picatinny facilities to workforce members and their families.
 - Hot showers at the gym.
 - Open cafeterias on weekends for hot meals.
 - Warming stations to get families (especially children) out of a cold dark house.
 - Charging stations for cell phones, laptops, etc.
- Making firewood available.





WORKFORCE GENERAL IMPRESSIONS

What worked:

- Closing on Monday, 29 Oct. (in advance of storm).
- Comments regarding the Alert Roster (Phone Tree) were mostly favorable.
- Opening the gym for hot showers.
- Checking functionality of offices before re-opening the arsenal.
- Offering opportunity to telework on Friday, 2 Nov. (first full day of work after storm).

What didn't:

- Calling personnel in on Wednesday, 31 Oct. (half day after storm).
- The website did not post timely information.
- Inconsistency of messaging across various media.

LESSONS LEARNED

What we did right at Picatinny:

- Got Picatinny Arsenal, a small sized city, up and running within 72 hours of Hurricane Sandy.
- Provided uninterrupted support to the war fighter.
- Provided workforce and families access to Forge Gym for personal hygiene.
 Offices opened to allow personnel to have access to heat and electricity.
- Opened post as quickly as was practical in order to allow access to Army Community Services, Commissary and PX for retirees, active duty service members, and retirees.
- Allowed supervisors at the lowest level the authority and flexibility to do what was right for each impacted employee.

LESSONS LEARNED

(Continued)

What we did right at Picatinny (cont.):

- The Installation Emergency Operations Center (EOC) was stood up on-time and with the right people (Decision Makers) present.
- Pre-hurricane planning led to rapid response and better execution throughout the event.
 - Message to the community in advance of the storm helped to prepare personnel.
 - Multiple means of communication allowed the community to be informed while providing flexibility to respond to storm impacts (limitations identified).
- Investment in partnerships throughout the year led to improved response.
 - Sussex Rural Electric staged a team of responders locally to support Picatinny power restoration.
 - Balfour Beatty maintained constant communication with on-post residents to ensure that housing / sheltering needs were met.

LESSONS LEARNED

(Continued)

What we can improve on at Picatinny:

- Failed to get accountability of all personnel assigned to Picatinny until Saturday November 3rd.
- Required personnel to report to work when network was not functioning.
- Requested personnel accountability too many times.
- Clearer understanding of response capabilities and limitations.
- Identified pitfalls related to workforce accountability.
- Developed a new procedure to quickly assess infrastructure through the use of building teams; provided Senior Leaders (tenants) with data required to develop response priorities.

Responsibilities

Senior Leader

- Protect life and property.
- Ensure good Health and welfare of workforce.
- Close and re-open Base depending on various factors.
- Account for all personnel.
- Apprise workforce of Base closure status.
- Communicate status with Higher HQ.

Supervisors

- Ensure 100% accountability of all subordinates.
- Provide guidance for teleworking.
- Communicate status to Senior leader(s).

Employees

- Find out Base closure status.
- · Make contact with your Supervisor.
- Report to duty dependant on Base closure status.
- Ensure equipment is available for teleworking if authorized.

TASK FORCE RECOMMENDATIONS/PATH AHEAD

Near Term

- Surge to get workforce to enroll on E-Notify (<u>www.pica.army.mil/enotify</u>).
- Put link to E-notify registration on Picatinny Arsenal website.
- All workforce members should insure that their contact information in E-notify is up to date.
- Continue to monitor ARDEC effort to look at best near term communication notification approach for Picatinny.
- Supervisors should provide a hard copy list of contact info for all team members so they
 can check up on each other if all else fails.
- Update call roster on a more frequent basis (at a minimum, 1st of April and 1st of October) to minimize the contact problems that were experienced.
- Employees should consider providing emergency contact numbers different from their own home phone numbers.
- Laminated cards with emergency contact numbers and information.

TASK FORCE RECOMMENDATIONS/PATH AHEAD (Continued)

Near Term (continued)

- Review telework policies as they impact upon workers in the event of an emergency.
- Provide car chargers for all USG issued Blackberries.
- Send notifications in Plain Text. Signed or Encrypted messages cannot be opened in Blackberry.
- Recommend web site and electronic message board be updated through the EOC during emergencies.
- Agreement with service provider to provide back up power/generator to cell tower located on arsenal.
- EOC should keep a running log of Base facilities status.
- Conduct Town Hall meetings to inform the workforce of Task Force findings to PEO and Picatinny on 5 March and 12 March, respectively.

Long Term

- Establish backup server outside geographical area of potential storms where feasible.
- Establish self reporting system for accountability requirements.
- · Monitor DA effort for Army wide accountability system.





Balfour Beatty

- Renovations
- Snow Removal
- Beautification Day
- Pet Policy
- PCS Notification
- Dependent Status change/upgrade larger quarters





Utility Briefing (RCI)

- Utilities Feedback
- Calculating baseline with & without homes occupied by single occupants
- Average out of pocket expenses & Refunds
- What is Basic Allowance for Housing
 - What does it cover?





January Actual Cost vs. Baseline Calculation

Usage	Usage cost	Prorated Baseline	Prorated Cost	Actual Amount Paid
2,754	\$302.94	2,762	\$303.84	Credit of .90
3,510	\$386.10	2,762	\$303.84	Invoiced \$82.26
2,801	\$308.11	2,762	\$303.84	Credit of \$4.27
2,604	\$286.44	2,762	\$303.84	Credit of \$17.40
3,908	\$429.88	2,762	\$303.84	Invoiced \$125.04
3,526	\$387.86	2,762	\$303.84	Invoiced \$84.02
2,284	\$251.24	2,762	\$303.84	Credit of \$52.64
1,891	\$208.01	2,762	\$303.84	Credit of \$95.83

OVER BASELINE BELOW BASELINE



Average Out of Pocket Expenses & Refund

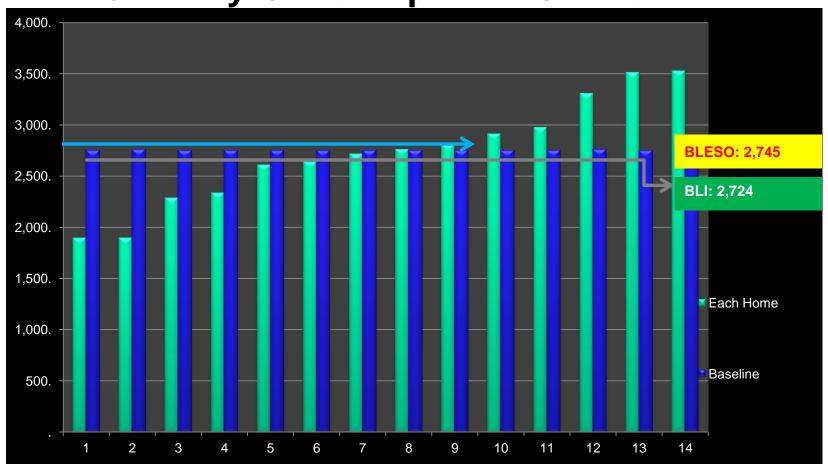


01-Jan-1	2	01-Feb-12	01-Mar-12	01-Apr-12	01-May-12	01-Jun-12	Grand Total
							\$35.01—Invoiced
\$78.15 <		\$92.94	\$33.79	\$25.55	-\$14.58	-\$5.81	
\$4.06		\$11.68	\$33.69	\$29.18	\$44.80	\$2.15	\$20.93Invoiced
-\$16.53	<u> </u>	-\$6.37	\$9.53	\$5.06	\$5.84	\$22.22	\$3.29Invoiced
\$119.74	These amounts could be carried over from	\$158.78	\$63.19	\$22.46	\$21.94	-\$16.33	\$61.63Invoiced
\$79.82	previous month	\$70.75	\$56.39	\$58.95	\$46.47	\$104.86	\$69.54Invoiced
-\$91.04	^	-\$77.73	-\$37.02	-\$39.96	-\$38.33	-\$54.98	-\$56.51Refund
-\$90.72		-\$113.59	-\$75.20	-\$70.16	-\$70.41	-\$79.52	-\$83.27Refund
\$15.55 <		\$50.56	\$33.38	\$47.74	\$55.57	\$42.40	\$40.87Refund
-\$44.64		-\$45.75	-\$35.45	-\$31.54	-\$24.57	-\$19.09	-\$33.51Refund
-\$116.12		-\$118.73	-\$99.78	-\$97.48	-\$50.77	-\$22.91	-\$84.30Refund
\$22.03		\$9.30	\$15.18	\$11.46	\$65.89	\$26.18	\$25.01Invoiced
-\$13.50		-\$22.17	-\$16.52	-\$0.38	-\$10.03	-\$0.50	-\$10.52Refund
\$56.72 <		\$22.97	-\$24.15	-\$33.46	-\$33.89	-\$64.13	-\$12.66Refund
-\$3.26	ay/IMPI-ZA/(973)7Z4-7UTU(DSN 880)/	\$1.21	-\$3.46	-\$5.48	\$0.02	-\$0.35	-\$1.93Average Refund/Invoice





January Consumption VS. Baseline



Baseline excluding single occupants (BLESO) vs. baseline including single occupants (BLI) 2,745-2,724=21 or a difference of .08%

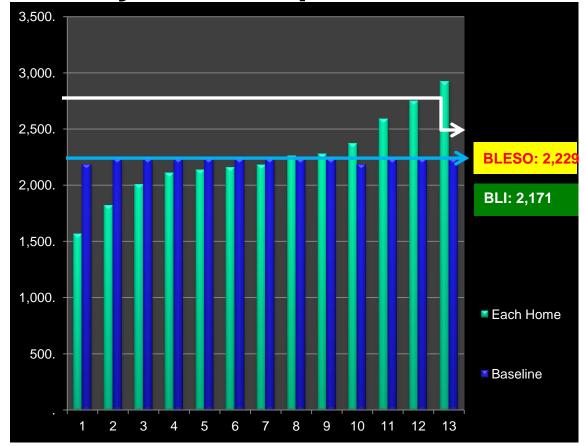
The average cost per KW was .11 cents or \$2.31

The top & bottom 10% have been removed from the BLESO & BLI calculations





February Consumption Vs. Baseline

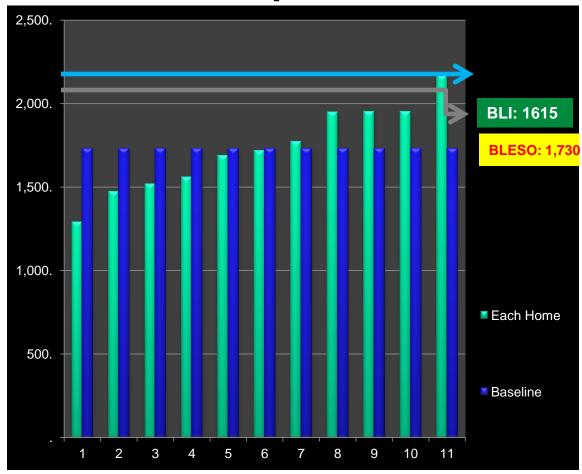


BLESO vs. BLI 2,229-2,171=58 or a difference of 3.3 % Or \$6.38





March Consumption Vs. Baseline



BLESO vs. BLI

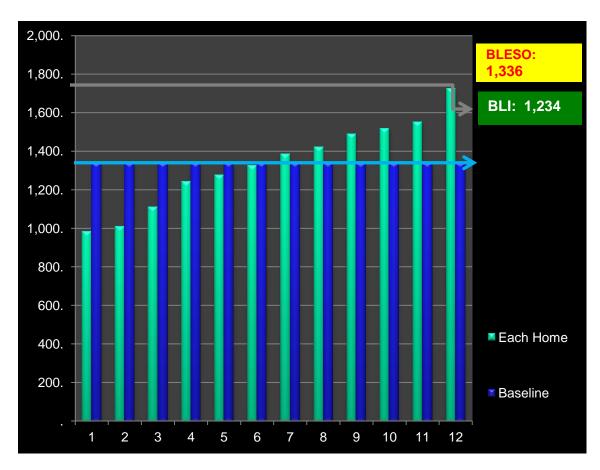
1,730-1615=115 or a difference of 6.7%

or \$12.65





April Consumption Vs. Baseline

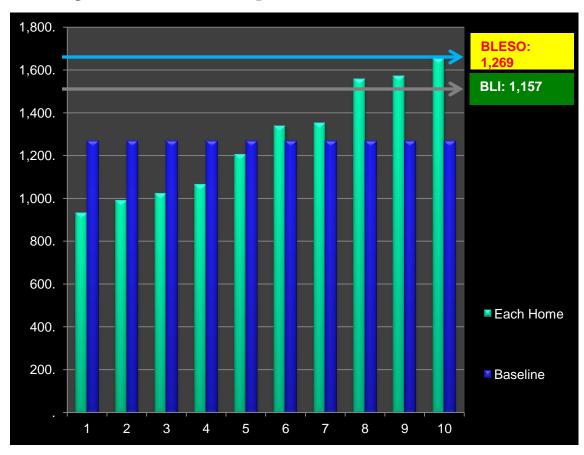


BLESO vs. BLI 1,336- 1,234=102 or a difference of 7.7% Or \$11.22





May Consumption Vs. Baseline

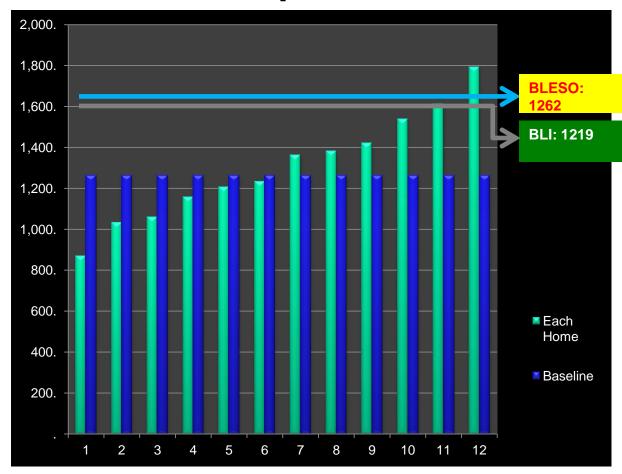


BLESO vs. BLI 1,269-1157=112 or a difference of 8.8% or \$12.32





June Consumption Vs. Baseline



BLESO vs. BLI 1,262-1219=43 or a difference of 3.0% or \$4.43





Basic Allowance for Housing

- •BAH
 - -What it is
 - -What it isn't
- Role of installation housing offices
- Rate computation
- •2013 BAH rates





Basic Allowance for Housing

- A Basic Allowance for Housing (BAH) is provided to enable service members to obtain adequate housing near their duty station.
- Rates are based on the cost of local area civilian rents as required by 37 USC 403(b)(2):
 - "...The Secretary shall base the determination upon the costs of adequate housing for civilians with comparable income levels in the same area."





Basic Allowance for Housing

- Amount of BAH paid is based on
 - -Pay Grade
 - -Dependency status
 - •but not based on the number of dependents.
 - Duty station location (service-specific rules allow payment based on location of dependents in some circumstances)





BAH: Quick Facts

- BAH is based on median rents
 - Rents are set based on the median rate for each housing profile within each Military Housing Area (MHA)
 - If members rent above their median and/or above their housing profile they will have out-of-pocket expenses
- BAH is not intended to cover every member's total housing cost
- BAH includes individual rate protection
 - By law, no member's BAH can decrease as long as they retain uninterrupted eligibility: do not move, change dependency status, or lose rank





BAH Components







Rent

Utilities (electric, heat, water, sewer)

Insurance

BAH does not include:

- costs of home ownership (mortgage)
- cable, phone, trash, etc.
- flood or other special insurance (paid by property owners and passed through in rental cost)
- housing supply





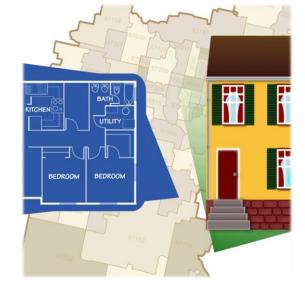
Housing Profiles or Types (continued)

- BAH measures cost of rental units in the local market
 - BAH does not measure the availability of that housing

BAH is based on local standards for size, age, quality of

housing

 Base or privatized housing may be built to a different standard







Turning Data into Rates

- Telephone verification of rental data
 - Conducted by Runzheimer, International
- Determine Total Housing Costs for each housing type in each MHA

Median= 78%

Utilities= 21%

<u> + Insurance= 1%</u>

= Total Housing Cost

Interpolate to set BAH rates for each pay grade

http://www.defensetravel.dod.mil/Docs/perdiem/browse/Allowances/BAH/Component Breakdown/2013-BAH-Rate-Component-Breakdown.pdf





Buffer Zones

- Picatinny Arsenal: 10% above & below buffer
 - Refunds issued once you reach \$15's in savings
 - Billed once you reach \$15 amount over baseline
- Fort Carson: 10% above & below buffer
- Redstone Arsenal: 5% above & below buffer
- Fort Detrick: 5% above & below buffer





Operating a Private Business in Government Quarters





AER Campaign 2013, 1 March-15 May

AER Campaign Chairperson: Chaplain Pyo

Events Planned:

4 March – Campaign Kick Off Chili Challenge, 1130-1300 at The Club (\$5 donation to taste and vote)

20 March – BINGO, 1130-1300 at the Community Center (\$20 entrance)

22 March – Bagging for Bucks, 0930-1530 at the Commissary (Baggers needed)

9-10 April – AER Tricky Tray, 1100-1330, at Choices (basket donations needed)

17 April – Bagging for Bucks, 0930-1530 at the Commissary (Baggers needed)

2 May – AER Long Drive Competition, time TBD, 1st hole Picatinny Golf Course

9 May - Bagging for Bucks, 0930-1530 at the Commissary (Baggers needed)

22 May – AER Duck Derby, 1130, at the Bridge on the 18th hole Picatinny Golf

Course

Other Events:

Active Duty Allotment Drive Retiree Mailings Coin Drop (at Choices) Penny Wars (at CYSS)



Sexual Assault Awareness Month (SAAM)

- April is Sexual Assault Awareness Month (SAAM). The goal of SAAM is to raise public awareness about sexual violence and to educate communities and individuals on how to prevent sexual violence.
- Picatinny SAAM activities:
 - SAAM information table at Choices Restaurant
 - Denim Day, 5 April 2013 A rape prevention education campaign requesting community members, elected officials, businesses and students to make a fashion statement by wearing jeans as a visible means of protest against misconceptions that surround sexual assault.
 - Viewing of "The Invisible War" An investigative documentary about rape within the US military. The film follows the stories of several servicewomen who were raped and then betrayed by their own officers when they courageously came forward to report.
 - ➤ Viewing is mandatory for military Three facilitator-led sessions 4 April 2013 (0800 − 1030 and 1330 − 1600) and 5 April 2013 (0800 − 1030) in the Army Community Service Classroom, Building 119.
 - Optional viewing for Picatinny civilian workforce via EZTV on 8 April 2013.
- PEO Ammunition POCs for SAAM:
 - Brenda Eiseman, Sexual Harassment/Assault Response & Prevention Program (SHARP),
 Sexual Assault Response Coordinator, 703-704-1719, <bre>

 Serenda.k.eiseman.civ@mail.mil
 - Veronica Morgante, SHARP Victim Advocate, 973-724-2533,
 <veronica.a.morgante.civ@mail.mil>

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November Q&A Results





Nov 2012 Question & Answer Results

Question: There needs to be clarity and transparency in utility billing procedures and baselines. There is a perception that the duplexes on Coghlan pay over baseline due to having families at home during the day; whereas Farley is not in the program due to the houses not being alike and a baseline cannot be established.

Answer: A briefing will be conducted at the March Town Hall Meeting that will address the utility billing program and the determination of base lines in reference to single occupant vs. family and the home usage/cost. The utility program is an Army program not a Balfour Beatty program. Harris Court is now enrolled in the mock billing and will go live in 2013. This is a repeat issue that has been addressed at previous Town Hall Meetings.





Nov 2012 Question & Answer Results

Question: Does the Commissary have to be closed on two consecutive days?

Answer: YES, The Garrison will look into community needs and business models to help determine the best days to be open. The hours of operation and days open are normally based on a DeCA business model which factors in numerous variables (including the Collective Bargaining Agreement), which would include closing 2 consecutive days. Historical data has indicated that Sundays and Mondays are the slowest sales days of the week, which is why stores in our sales class (5 day Operational Schedule) are open Tuesday through Saturday and closed on Sunday and Monday. The decision to open on Sunday and close on Monday and Tuesday was made by the last Commander as a pilot and had become the set schedule.

Update: Community feedback was requested in the 5th Edition of the Garrison Community Survey (4-17 Dec 12). The results revealed that 59.4% of respondents (19) agreed that the current Commissary hours of operation meet their needs. 40.6% or 13 people stated No. In addition, 62.5% of respondents (20) are interested in having the Commissary and PX stagger their hours to ensure that one is open every day. 37.5% or (12) said No.





Nov 2012 Question & Answer Results

Question: Can the Mt. Hope gate hours be extended and include weekends?

Answer: NO. The furlough will impact all gate hours. Pending the outcome of furlough we will look at a pilot program for extended hours.





Nov 2012 Question & Answer Results

Question: Why doesn't the Commissary have a generator to avoid the spoilage issues that arose from Hurricane Sandy and last year from Hurricane Irene?

Answer: DeCA will not provide a dedicated generator. DeCA controls purchases and rentals of generators. They take into account the size of the store and the costs of potential loss. Commercial grade entire store generators able to withstand the power needed to run refrigeration systems without damaging the refrigeration systems or running the generator itself because of the load, run \$400K-500K and more plus the annual cost of maintaining them of \$10K-\$20K and the cost of fuel to run them. When in full use, it was determined by some stores to use \$1000 per day in fuel. It is DeCA practice to install permanent full-building generators only at locations where commercial power is very unreliable. In the event of an emergency (i.e. Hurricane), stores can request a temporary generator in advance but Senior DeCA HQ Management decides how many will be used and where they will be placed.





Nov 2012 Question & Answer Results

Question: Why is there no hourly care during the summer? The only option for care is summer camp which you must register for a week at a time.

Answer: YES. Hourly care is only available year round for 0-5 years old. Hourly care is not available for older children in the summer because the summer camp program is not always on post. CYSS will try to offer hourly care at the summer camp program but the parents will need to make, as a minimum, three day prior arrangements if they want their child involved with the hourly camp. (Hourly care will not be possible on days when the camp is off post for field trips and other events). CYSS will publish/advertize the hourly care options available during the summer for school aged children.





Nov 2012 Question & Answer Results

Question: Can there be walking/running trails from Navy Hill to Farley and also from housing area on the hill to Commissary and PX?

Answer: LOOKING AT OPTIONS. The DPW will place a project to design a sidewalk from the housing area on Navy Hill to the vicinity of the childcare facility building 175 on the FY 14 annual work plan. It is estimated this project may cost between \$75-\$100K to design. The design will be structured to allow multi-year construction projects based on funds availability. In addition to the sidewalk, curbing, and street lighting costs, the total cost of the sidewalk project, to include associated storm drainage construction, tree removals, utility relocations, environmental permitting/restoration, and un-exploded ordnance surveys could be expected to reach upwards of \$1 million dollars.





Nov 2012 Question & Answer Results

Question: Community Center rules and policies need to published.

Answer: RULES & POLICIES WERE PUBLISHED. The SOP is updated and explains how they building has to be cleaned and how the furniture has to be set-up at the conclusion of their event. The SOP is posted in the facility as well as on the FMWR website. The customers are responsible to clean the facility after their function. Three extra keys were made to help alleviate the problem with keys not being available when customers come to pick up their key. The facility could and was used for paid private functions before but it makes it difficult for the Community since the community center is used every weekend for some community event. FMWR is available to answer any questions on policy and procedures for usage of the Community Center.





Nov 2012 Question & Answer Results

Question: Can more reminders be put out about speed reductions to 15mph when runners/walkers/bikers are on the roads.

Answer: YES. Garrison will continue to advertize and send reminders to the workforce. The Picatinny Arsenal Police Department will issue citations to enforce reduced speed limits.





Nov 2012 Question & Answer Results

Question: Can Picatinny get a Family Child Care (FCC) home?

Answer: YES. NO INTEREST AT THIS TIME. Military family members residing in may sign up to become FCC providers through CYSS. The program and procedures needed to become an FCC provider is available on the CYSS webpage. (the process takes approx 2-3 months to be a certified FCC provider). CYSS does keep an updated list of certified babysitters.

Update: Community feedback was requested in the 5th Edition of the Garrison Community Survey (4-17 Dec 12). The results stated the 9.4% of respondents (3) indicated they would be interested in providing a FCC home for Picatinny residents. 90.6% or (29) stated they were not interested. Those indicating interest in utilizing a FCC home if it were available were 18.8% of the 154 respondents and 81.2% said they had no interest in FCC care.

Information session for potential providers: April 10th 12:00pm at BLDG 3228





Nov 2012 Question & Answer Results

Question: Can food/flower deliveries be allowed on post to quarters?

Answer: NO. Current policy is to meet deliveries at gate due to DoD standards for access control. Picatinny cannot allow on post deliveries by non vetted individuals. There is no easy, cost effective, or fair way to vet all the local vendors and their personnel in order to allow unescorted access to the installation. (See AR525-13, DOD Memo 09-012, DoDO 2000.12-H)



Garrison Command & Staff Meeting



- 6 Mar Home Buying Seminar, Bldg 119,1130-1300
- 8 Mar Father & Daughter Ball, Cannon Gate, 1800-2100, x5555
- 11 Mar Controlling Anger Workshop, 1130-1230, Bldg 119
- 12 Mar Installation Town Hall Meeting, B93 LCC, 1000-1130
- 13 Mar Cat on a Hot Tin Roof Trip, Leisure Travel Services
- 18 Mar Digital Photography Workshop, 1130-1300, Bldg 119
- 18 Mar St. Patrick's Day Dinner, 1800, Cannon Gate Catering
- 19 Mar Sponsorship Training, 1100-1200, Bldg 119



Garrison Command & Staff Meeting



- 20 Mar AER Bingo, Community Center, 1130
- 20 Mar Hearts Apart Bldg 119, 0900-1000
- 20 Mar Digital Photography, Bldg 119, 1130-1230
- 21 Mar Spring Travel Fair, 1100-1330, Cannon Gate Catering
- 22 Mar AER Bagging for Bucks, Commissary, 0930-1530
- 23 Mar Egg Hunt, 1330-1500, SAS, Bldg 3156
- 31 Mar Easter Sunday Services (0845/Catholic, 1030/Protestant)
- 31 Mar Easter Brunch, 1200, Cannon Gate Catering





- 5 Apr Arsenal Call, Sam Adams Pub, 1630
- 9-10 Apr AER Tricky Tray, 1100-1330, Choices
- 10 Apr FCC Information Session, B3228, 1200
- 17 Apr AER Bagging for Bucks, Commissary, 0930-1530
- 20 Apr Spring Fling 5K Run
- 22-26 Apr- National Volunteer Week
- 24 Apr Digital Photography Workshop, 1130-1300, ACS, Bldg 119
- 26-28 Apr Strong Bonds Couples Retreat, TBD
- 30 Apr- Volunteer Recognition Ceremony, 1130, Cannon Gate Catering





- 2 May AER Long Drive Competition, 1st Hole, time (TBD)
- 3 May Arsenal Call, Sam Adams Pub, 1630
- 4 May Community Yard Sale, 0900-1500
- 7 May Culinary Institute of America Bus Trip, Leisure Travel
- 9 May AER Bagging for Bucks, Commissary, 0930-1530
- 17 May Movie in the Park, 1900, Community Center
- 22 May AER Duck Derby, 1130, Bridge at 18th hole
- 24 & 31 MAY Blood Drives, 0700-1245, Community Center
- 25 May Frog Falls Opens for the Season
- * Every Thursday Pizza and Bible Study, 1200-1245, Bldg 119





ICE Customer Feedback





Discussion

Q&A